

VerticalNet OSM Platform™

OSM Platform Overview

Preview Release



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About This Manual

This chapter introduces the features and organization of OSM Platform Overview Guide.

This document includes the following information:

- Introduction to the OSM Platform, discussing business applications and benefits.
- 2 An overview of the approach, technical architecture, and tools that make up the OSM Platform.
- **3** An illustration of the OSM Platform at work, through the example of the ComponentsZone electronics components marketplace.

Audience

The OSM Platform Overview is intended for people who want to understand the concepts, benefits, architecture and tools VerticalNet's Open Services Marketplace Platform.

Conventions

The following typographic conventions are used in this manual to convey special types of information.

Code

Code fragments and code listings are shown as follows:

code {
 code appears in the courier monospaced
font
 }

Command Lines

Information that a user must type on a command line is represented as follows:

javac -switch

Tips

Important information about a specific topic is presented as a "tip":

* Be sure that the java files are in the same directory as the include files!

ABOUT THIS MANUAL



Related Documents

The following related documents are included in the Open Services Marketplace (OSM) documentation set.

OSM Platform Overview (this document)

Gives a basic description of the Open Services Marketplace platform. It includes an overview of the approach, benefits, tools, and applications of the OSM for public and private marketplaces.

OSM Marketplace Implementation Guide

Using this guide, a marketplace operator can describe the business processes, trading vocabularies, and rules for creating an adaptable private or public marketplace in a specific domain. Operation instructions are given for OSM's business process management tools, the E-Service Selection Wizard, the OSM B2B Service Ontology, and the OSM Service Coordination components.

Service Publisher User's Guide

Third party service providers employ Service Publisher to register descriptions of their services in OSM-enabled marketplaces.

Programmer's Reference Manual

Describes low-level programmer's interfaces for the key functional components of the OSM platform.

Ontology Builder User Guide

Describes how to use the Ontology Builder to develop and share ontologies.

Marketplace Administration Guide

Describes administration, logging and auditing tools for an OSM marketplace.

OSM Installation Guide

Describes how to install the OSM platform and tools.

OSM Platform Release Notes

Contains the latest information that is not included in any of the other documents in the documentation suite.



Chapter 1: Introducing OSM

The Open Services Marketplace (OSM) platform is an enterprise-class infrastructure for constructing public and private marketplaces using a just-in-time service integration approach. In this chapter, we will look at the motivation, benefits and applications of the OSM Platform for facilitating e-business operations.

OSM for Public and Consortium Marketplaces

The OSM Platform is brought to you by VerticalNet, a company that has maintained more than fifty industry-focused public marketplaces, some since 1995, where buyers and sellers can find tools for managing content, community, commerce and collaboration. Public or consortium marketplaces built using OSM's dynamic services approach can incorporate the following features:

- Deep industry knowledge: Marketplaces can be built around deep industrial knowledge that really drives value to the professionals in that space. Using VerticalNet tools, a marketplace can quickly assemble the trading vocabularies or *ontologies* for classifying and relating appropriate products, companies, services, and business processes specific to the domain.
- External Partner Services: OSM makes it easy for third-party providers to register services into a marketplace, and makes it

worth their while to do so. To simplify integration, OSM is working to support the widest range of interoperability standards possible, including RosettaNet, OBI, BizTalk, ebXML, E-speak, and others.

- Business Process Libraries: Companies or customers interacting with the marketplace will want not only to discover the processes that describe how they want to operate, but tailor them to meet their specific needs. Tailoring may involve adding or removing steps in a process, specifying constraints about the "who" and "how" of the process execution, and so forth.
- Tight Integration: As part of tailoring a business process flow, a company should be able to indicate how their own internal systems will participate in the execution of the process.
- Dynamic Hyperpartnering: OSM-powered marketplaces should be a place where service providers can dynamically discover opportunities to work with other partners that enhance their value to the community. Tools for collaboration and negotiation are provided, and coordination services to manage inter-enterprise networking.
- Inter-market communication: Industryspecific marketplaces set up using OSM can strategically be interconnected to leverage resources. To facilitate inter-market communication, OSM provides open interfaces for



dynamic discovery of a market's capabilities, enabling inspection of services, processes, interaction styles, and trading terms and conditions.

OSM for Private Trading Exchanges

Although it makes sense to conduct some kinds of commerce activities within the contexts of a public or consortium marketplace, analysts are beginning to emphasize the value of private trading exchanges (PTX) as a dominant model to truly serve the needs of many businesses.

Conceptually, a private exchange is an application platform on which a company builds its trading interface to both suppliers and customers via the Internet. The private exchange serves as a single integration point for trading partners and a repository for strategic commerce-enabling applications.

The most perplexing technical challenge slowing the adoption of private exchanges today is interenterprise integration. How will companies with different IT systems, business vocabularies, and requirements find a way to seamlessly exchange information? How much will this integration cost, and how long will it take? Historically even simple integration between back-office applications and Web-based services of public exchanges has costs millions of dollars. How can companies deploy private exchange platforms in a rapid, scalable, and cost-effective manner? Fortunately, OSM offers a solution.

For large enterprises, OSM allows multiple divisions within the company to interact with overlapping groups of customers and suppliers, creating a complex, many-to-many set of relationships that would be virtually impossible to manage with conventional systems. OSM offers a completely new approach to implementing private exchanges by providing an Internet platform for transactions designed with inter-enterprise collaboration in mind. As companies face everincreasing global pressure to reduce design cycle times, seamless electronic collaboration with suppliers and customers will become increasingly important to streamlining and improving the efficiency of existing trading relationships, including those with resellers, distributors, and logistics providers. OSM-enabled extended enterprises can rapidly re-engineer and reconfigure what functions the enterprise wants to manage internally, which functions to expose to external companies as an extra source of revenue, and which functions are better managed by third party service providers.

For most companies, a private exchange will be the most important computer systems project they undertake in the next few years. AMR Research predicts that \$5.7T in commerce will be transacted via the Internet by 2004, and expects most of this to pass through private exchanges. Even companies that did not envision operating an active online marketplace for suppliers or customers should think of a private exchange as the most effective way to take advantage of Internet-based commerce. With OSM as a partner, companies can be ready for the many changes that will occur as this new era of online commerce unfolds.

Benefits

The OSM Platform provides numerous benefits for builders of public markets and private trading exchanges.

Adapt to Changing Market Conditions

OSM's flexible architecture accelerates the development, integration, reengineering, and customization of next generation business solutions.

Traditional hard-coded approaches to e-business software lock an enterprise into specific configurations of partner APIs and IT systems. With OSM, new trading partners and e-services can be added dynamically, enabling you to adapt your configuration to current conditions quickly and easily. In addition, OSM enables you to rapidly customize business process logic to meet your enterprise's changing needs.

Innovate in the Supply Chain

As e-service options proliferate, selecting the optimal trading partner becomes a complex task. By automating service brokering and coordination using customized business rules and domainspecific knowledge, OSM facilitates the selection of optimal trading partners. The OSM platform achieves this dynamic services interoperability through:

- An open standard for registration, shared trading languages, and data normalization.
- Customizable business processes.
- Intelligent brokering of distributed e-services.

Optimize Business Operations

After elaborating and implementing a market's business logic through OSM's flexible business service coordination technologies, a history of operations can be used to establish metrics for quality improvement. With OSM, private markets can reduce costs and improve efficiency by streamlining procurement or other marketplace operations.

In the following chapters, we will examine OSM's approach to flexible inter-business communication, explore the platform architecture and tools that come with the OSM Platform, and then describe the sample application that comes with the OSM distribution, ComponentsZone, a marketplace for buyers and sellers of electronic components. CHAPTER 1 Introducing OSM



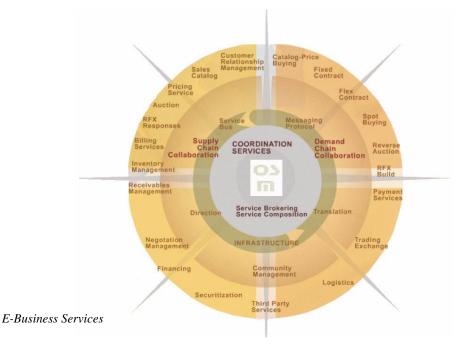
Chapter 2: The OSM Approach

In this chapter, we will look at OSM's approach and consider how OSM is different from other ebusiness infrastructures.

It's About Flexible Interactions

Today's e-business operations are extremely complex, involving numerous applications, information sources, services, and participants distributed throughout the extended enterprise made up of a vast network of internal and external divisions and partnerships.

Current and past approaches to cross-enterprise integration have suffered from extremely high development costs, and rigidity in the resulting system: once programmers have finished writing programs that specify the formats and the flow of EDI or XML messages to be exchanged between business partners, the brittle and directed nature of the approach make it extremely difficult to change message formats, bring in new partners, or change





the system in any way. An enterprise now finds itself locked into the choices it has initially made in building the system. As such, traditional "hardcoded" approaches to e-business software integration cannot deliver the flexibility required by complex global enterprises and marketplaces.

To address these issues, OSM's approach extends the layered approach recommended by information technology best practices with two new layers that add significant flexibility to the process.

OSM's Layered Approach



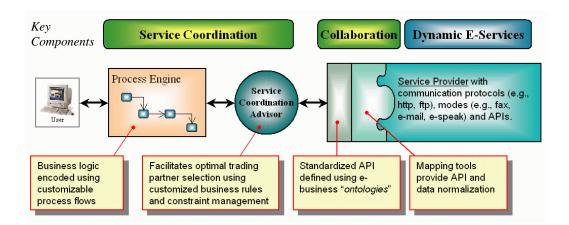
The purpose of the Collaboration Layer is to give trading partners a common language and tools for rapid negotiation and flexible information exchange, escalating the quality and scalability of multi-party collaboration. On top of the collaboration layer, the OSM Platform adds sophisticated management and coordination of web-based services provided by a dynamically extensible set of business partners for the marketplace.

Key Components

The OSM Platform is made up of five core components, three which make up the collaboration layer, and two which comprise the service coordination layer.

Collaboration Layer:

• Ontology-based *e-business service vocabularies* give trading partners a common language for rapid integration, negotiation, and cost-effective collaboration.



- Mapping tools enables partners to define the relationships among their varying APIs and information formats. *Translation tools* make use of the mapping information to seamlessly convert
- A UDDI-compliant *business and service registry* enables dynamic addition of new trading partners and e-services, promoting flexible substitution of providers according to the situation.

Service Coordination Layer:

- Business Process Engine: Business logic can be rapidly customized to meet the changing needs of the enterprise.
- As e-service options proliferate, *automated* brokering and service coordination facilitates optimal trading partner selection using customized business rules and domainspecific knowledge.

More specifically, here is how interactions with an OSM-enabled marketplace work:

- 1 Applications and services within an enterprise, from external business partners, or from third party providers are published into an ontology-based service directory. The publishing process includes mapping to normalize heterogeneous APIs and information.
- 2 OSM provides a searchable library of industry-focused business processes, composed of sequences of sub-processes and

e-Service calls. The processes can be customized to meet the specific needs of individuals or groups within the marketplace.

- 3 Coordination services ensure efficient and intelligent execution of the business processes, conforming to the specifications of the requesting client. As needed, service brokers negotiate to find, contract, and compose appropriate service providers to fulfill process steps. Other market-oriented mechanisms for coordination decisions are also be able to influence the business process flow.
- 4 The OSM Platform also provides a flexible presentation layer services, to quickly deploy scalable commerce web portals and business application front ends that provide end-user access to the OSM-managed services and processes.
- 5 Marketplace interchange is facilitated through open APIs that enable dynamic discovery and inspection of the services, processes, and protocols of interaction for those resources.

Designed for Interoperability

Private exchanges and consortium marketplaces are not about accounting or reports; they're about active systems that help employees design, negotiate, buy, sell, and communicate over the vast network of trading and business partners.

Using the core elements discussed above, OSM solves the problem by creating the core of an ecosystem that incorporates trading partners,



logistics providers, strategic sourcing, enterprise application integration, and content management. By creating marketplaces with this kind of flexibility, OSM will insulate corporate systems during the turbulent developmental phase of B2B Commerce. OSM utilizes industry standards such as a UDDI for business registration, WSDL for service description, and XSLT for dynamic translation between XML formats. Together these standards ensure that OSM-based private exchanges will interoperate with consortium exchanges, independent trading exchanges, various XML standards, or other emerging industry information standards such as RosettaNet or ebXML.

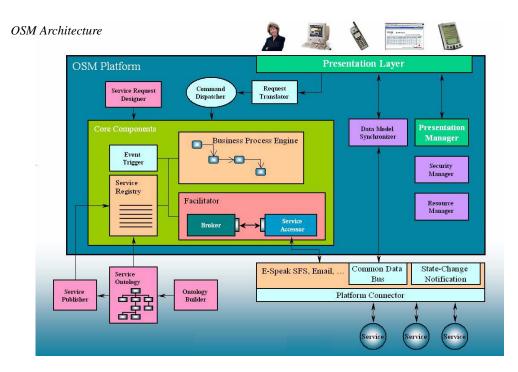
In the next chapter, we shall go further into the specifics about the architecture of the OSM framework and the tools and functionality that make up the OSM Platform Suite.

Chapter 3: Architecture and Component Tools

In this chapter, we will go through OSM's technical architecture and briefly describe the tools that are provided as part of the OSM Platform Suite. Detailed descriptions of how to use these tools to construct a public or private trading exchange are given in the OSM Marketplace Implementation Guide.

Overview

The OSM Platform comprises a suite of serverlevel components arranged in a 3-tier hierarchy to deliver electronic marketplace functionality. Each layer is implemented using well-defined interfaces that promote flexible integration through clean layers of program abstraction. OSM layers include:





- The presentation layer, which manages the user's display and interactions with the system.
- The business logic layer, which defines the functionality of the application, and specifies how individual functional components and external services interoperate.
- The *services layer*, which provides mediated access to potentially distributed services across numerous communication protocols (e.g. Email, XML over HTTP).

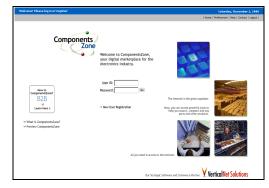
We shall now examine each of these layers in more detail.

Presentation Layer

Through the Presentation Layer, a marketplace implementor can define the look and feel and the screen sequencing of the user interface, with only a loose coupling to the business logic of the underlying marketplace.

Although marketplace developers are free to incorporate any commerce site presentation strategy they choose (e.g., XSL over XML, Microsoft .ASP), we believe VerticalNet's Cooperative Commerce Service Framework (C2/SF) Application Server offers numerous advantages as the front end to an OSM-enabled marketplace. The C2/SF Application Server is an open framework for integrating modular service components using an industry-standard JSP/J2EE approach.

Look and feel for ComponentsZone Market



C2/SF: Features and Benefits

The C2/SF framework provides the following benefits as part of the OSM platform:

- A uniform integration & deployment standard for aggressive product roll-out
- A proven methodology for quick system integration and application prototyping
- Facilitates internationalization and localization
- Rapid integration of a diversity of service components and business processes:
 - Provides separation and coordination between presentation and business layers via MVC
 - Provides service configuration and management
 - Integrated security management

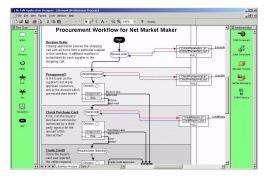
Business Logic Layer

The Business Logic Layer provides multiple techniques for implementing the functionality behind the graphical user interface of the marketplace. User events can be tied to logic specified as Java code, or, to promote enhanced flexibility, can be linked to business processes stored in a business process library. Instead of a one-sizefits-all approach, multiple processes can be rapidly created and customized for particular situations and user segments.

Although the OSM Platform supports just about any business process engine or process editor tool, out-of-the-box support is provided for Microsoft's BizTalk Orchestration process tool, and soon, for BEA's Process Integrator and HP's Business Process Manager.

Most business process engines or workflow engines allow an analyst to create a flow that binds the actions of a business process to systems or remote function calls by using connectors to specifically-addressed locations. However, it is often advantageous to bind the action step not to a known system, but rather to delegate the execution of the action to external service providers defined in an OSM service repository. Doing so allows the possibility of defining business rules to select the appropriate partner for the current context or user, and enables an enterprise to reconfigure business partners over time without having to recode business processes to accommodate a new partner's APIs. Managing the optimal selection of partners for your e-business operation is the domain of the services coordination layer.

Microsoft BizTalk Orchestration



Services Layer

The Services Layer enables business process logic to access and integrate with component services defined by the marketplace or by external business partners. As part of the Services Layer, the OSM Platform provides a number of software tools and servers to manage the just-in-time integration and coordination of web-based services.

- VerticalNet Ontology Builder: aids the market builder in constructing ontologies through which services and processes are structured.
- OSM Service Registry: an ontology-based, UDDI-compliant directory of web-based services.
- OSM Service Select Wizard: enables a business analyst, while designing a process flow, to specify requirements for how an appropriate service provider should be selected to accomplish a task in the flow.



- OSM Service Coordination Advisor: an extensible rule-based expert system that helps manage optimal business partner selection.
- OSM Service Execution Engine: a high-performance server that manages reliable, scalable communications with remote business services.

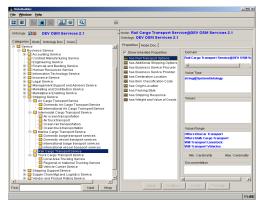
Trading Vocabulary Management

In cross-enterprise business operations, there can be no communication, negotiation, or transactions without first agreeing upon standards that define the formats and semantics for the information that is to be exchanged in accomplishing these tasks. However, standards generally don't exist for all types of services and interactions that you might want -- different business will have different ways of representing this information.

As a means of broaching this problem, the OSM Platform provides an initial ontology for over 400 B2B-related business services, and mapping tools for creating relationships between the OSM Service Ontology and existing standards or APIs that permit automatic translation between the various formats. Another expression for the term "ontology" could be "trading vocabulary": the OSM Service Ontology provides a data model for storing information about business partners, the services they provide, constraints and properties that describe these services, and rules for managing the services and business partner relationships.

Additionally, using the VerticalNet Ontology Builder product, an enterprise can customize OSM's "out-of-the-box" Service Ontology to meet their precise needs and view of how their business information should be represented. Ontology Builder is a scalable, web-based collaborative tool that allows teams of domain experts, business analysts or IT Engineers to design, modify and extend ontologies.

The OSM Services Ontology in Ontology Builder



Service Registry

The OSM Service Ontology provides the backbone for the OSM Service Registry. The Service Registry is an ontology-enhanced, UDDI/WSDL-compliant directory server. The Service Registry is used by an enterprise to store information about business partners and the services they provide, classified the typology of service types managed by the public or private marketplace. The registry is completely dynamic -- new business partners can be added or their information updated at any time, using the Service Publisher tool.

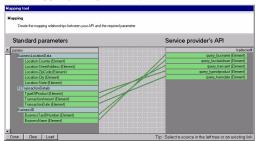
Publishing Services into the Service Registry

OSM's Service Publisher is a wizard-based tool that enables providers of business-to-business ecommerce services to dynamically register and administer descriptions of their capabilities within one or more OSM-enabled marketplaces. By doing so, a service provider creates increased sales channels for their services in public and private B2B marketplaces. As an additional benefit, the Service Publisher's mapping tools enable a service provider to maintain a one API specification in their preferred format, and then map this API specification to many different marketplace formats.

The Service Publisher Tool



The mapping component of Service Publisher



Service Coordination Advisor

With its Service Ontology and mapping tools, OSM can provide a single API interface to many business partners, each with their own potentially different native interfaces. In this way, instead of binding the process logic to a known system through a hard-coded API, the enterprise can delegate the execution of the action to the (potentially dynamic) set of external service providers defined in the OSM service repository. It is the Service Coordination Advisor's job to figure out which of the available service providers is best suited to the current situation, as defined by many factors (e.g., context, process requirements, user or group, cost, time, reliability, load or "busyness"). One way of thinking of the Service Coordination Advisor is as an easy-to-extend business rule engine that encodes a company's logic for how they do business with their partners. Using an OSM approach enables an enterprise to reconfigure business partners over time without having to recode business processes to accommodate a new partner's APIs.

To make recommendations about which provider to choose, the Advisor uses a decision-theoretic algorithm to combine the inputs across multiple dimensions from a (potentially distributed) set of knowledge sources called *decision experts*. A decision expert is actually an OSM Service that can return information about who might be good, who's not so good, and a justification for any information given.

Information of this sort can come from many places. Historical information about vendor performance from across different business units



can be easily assembled and integrated. Thirdparty recommendation or credentialization services can be added to influence decisions by just the right amount (not too much, not too little). Rules can be set up so that different user groups have access to different sets of service providers (e.g., "gold members" can access even the most expensive providers). the optimal trading partner to fulfill some type of service. Perhaps the most important information to consider during this process is the requirements specified by the designer of the business logic that will integrate the service step. To help elicit these requirements, and to provide a user interface to the workings of the Service Coordination Advisor, the OSM Platform provides a tool called the Service Selection Wizard.

A taxonomy of decision expert types

```
Decision Expert
User-focused
Preferences
Historical
```

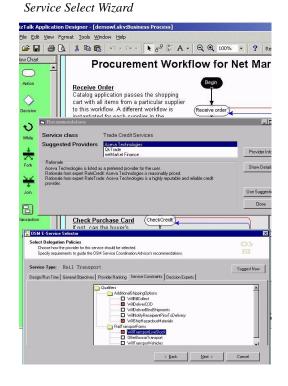
```
Market-focused
Market Rules
Historical
```

```
System-focused
Load Balancing
```

```
Suggestion-based
Rating services
Collaborative Filtering
```

```
Market Mechanisms
Reverse Auction
Structured Negotiation
```

```
Multi-party Interactions
Relationship rules
```



Service Select Wizard

As mentioned in the previous section, the purpose of the Service Coordination Advisor is to combine multiple information sources in order to determine

Using this application, a business analyst specifies the type of the service to fulfill, general and specific constraints about the task to be accomplished, and preferences about individual service providers or decision experts. After enumerating a set of preferences, the **Suggest** button on the interface displays a list of recommended providers, ranked in order of suitability. For each suggestion provided, the user can view high level or detailed explanations about how the recommendation was obtained, and then explore additional available information for the provider to evaluate the decision.

Using this interactive process, an analyst can set different scenarios and view the resulting responses. Once sufficient research has been conducted, the analyst defining the business logic can select a preferred provider at design time, and can specify whether the Advisor should perform run-time analysis to optimize the process or to handle exceptions (e.g., if a preferred shipper has no trucks available, an alternate provider can be automatically selected that meets all the requirements set up by the analyst). Runtime decisions can be automatically enacted by the Advisor, or a mode can be set to ask for a confirmation notification before executing any tasks that depend on runtime decisions.

Service Execution Engine

Once the Service Coordination Advisor has chosen the optimal business partner for some activity, it is the Service Execution Engine's job to interact with the contracted partner using whatever communications protocols have been defined during the publishing phase. The Service Execution Engine accepts an XML request message from the Advisor in the format specified by the marketplace ontology, and will translate both the request and the subsequent response appropriately for the service provider's view of the world. If the remote service provider's message-receiving system is not functioning, the Service Execution Engine will try all protocols and addresses defined for the provider, as governed by retry logic parameters defined for the provider. CHAPTER 3 Architecture and Component Tools



Chapter 4: Sample Application --ComponentsZone

The OSM distribution comes with a sample application intended to show how the OSM Platform can be used to quickly build an e-commerce marketplace that incorporates flexible business logic and just-in-time integration of web-based services.

The ComponentsZone (CZ) demonstration marketplace is a procurement application for the electronic components industry. Buyers use ComponentsZone to find products that meet their requirements and then purchase products using a distributed multi-vendor catalog, auctions, reverse auctions, exchanges, and so forth. Suppliers joining ComponentsZone can publish descriptions of their products for sale using catalogs, auctions or other market mechanisms. At an implementation level, ComponentsZone uses OSM and C2/SF to integrate products from VerticalNet Solution's eMarketplace Suite, including VerticalNet Auctions, VerticalNet Exchange and VerticalNet Distributed Catalog. Order management from a third party vendor (Yantra) is also integrated into the demonstration. The OSM version of ComponentsZone extends that shipped with eMarketplace Suite 3.0.5 with a procurement execution workflow that leverages BizTalk Orchestration and the full suite of OSM tools.

In this chapter, we shall give an overview of how to interact with the ComponentsZone trading hub, and then briefly discuss how OSM was used to implement the marketplace. For a more complete description of the ComponentsZone application, see the ComponentsZone Demo User Guide.

Welcome! Please log in or register			Saturday, December 2, 2000
		Home	Preferences Help Contact Logout
Components	Welcome to ComponentsZone, your digital marketplace for the electronics industry.		
Componentizional B2B Learn here à	User ID: Go Password: Go → New User Registration	The Internet is the great equalizer. Now, you can access powerful tools to help you source, compare and buy help you source, compare and buy	
→ What is ComponentsZone? → Preview ComponentsZone	All you need is acco	es to the internet.	
	Our Sti	rategic Software and Commerce Partner	erticalNet Solutions



Login Page

To access the ComponentsZone Demo, use the following URL:

<host>/emarket/control/signin

where *<host>* is the full name of the computer on which the demo is installed.

You will see the ComponentsZone login page.

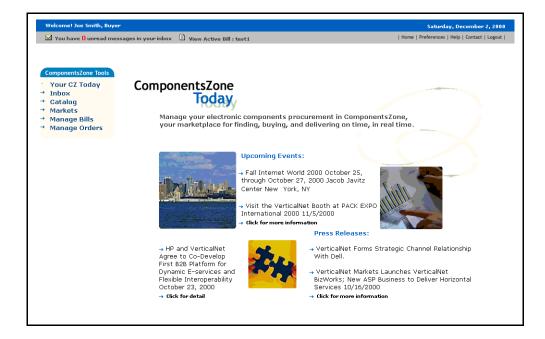
Type the User ID and Password and click Go.

Home Page

The ComponentsZone home page is shown below:

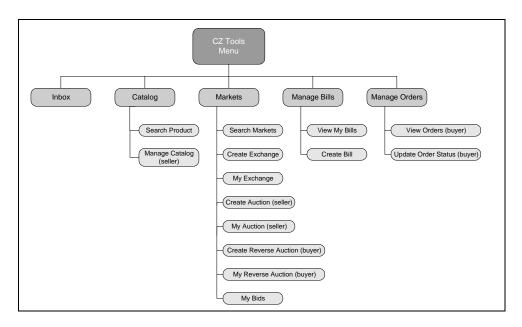
Access the demo's features by clicking the items listed under the CZ Tools menu on the left side of the screen. The items are as follows:

- Your CZ Today (home page)
- Inbox
- Catalog
- Markets
- Manage Bills
- Manage Orders



Features

The items on the CZ Tools menu are comprised of the features shown below:



For Catalog, Markets, and Manage Orders, the features vary depending on whether the user is a buyer or seller. For example, if a buyer selects Catalog, only the Search Product feature is available. A seller selecting Catalog can access both Search Product and Manage Catalog.

Similarly, a buyer selecting Markets can access Search Markets, Create Exchange, My Exchange, Create Reverse Auction, My Reverse Auction, and My Bids. A seller selecting Markets can access Search Markets, Create Exchange, My Exchange, Create Auction, My Auction, and My Bids. Finally, a seller who selects Manage Orders will be taken directly to the Yantra Supplier login screen.



Inbox

Click Inbox on the CZ Tools menu to display the page shown below:

ComponentsZone Tools Your CZ Today Inbox	🖃 Inbox			
Catalog Markets	Delete checked mail	? Check	All - Clear All	
Manage Bills	From	Subject	Received	Status
Manage Orders	🗖 eMarketPlace@trade	um.com <u>Notification: Bid number</u> 281474980110047	Nov 27, 2000 10:18:10 AM	read
	🗖 eMarketPlace@trade	Notification: Re Auction	Nov 27, 2000 10:15:12 AM	read
	🗖 eMarketPlace@trade	Notification: Bid number	Nov 27, 2000 10:12:41 AM	read
	🗖 eMarketPlace@trade	um.com <u>Notification: Bid number</u> 281474980110047	Nov 22, 2000 4:04:40 PM	read
	🗖 eMarketPlace@trade	um.com <u>Notification: Auction number</u> 281474980110003	Nov 22, 2000 4:02:49 PM	read

Click the subject of an email to display details of a message, as follows:

Mail is sent to the Inbox whenever there is market activity. Messages may also be sent by the OSM Service Coordination Advisor to inform the market operator of suggestions and decisions.



Catalog

Search Product

Click Catalog on the CZ Tools menu to display the following options:

- Search Product
- Manage Catalog (seller only)

Click Search Product to display the following screen:

Welcome! Joe Smith, Buyer		Saturday, December 2, 2000
🗹 You have 🛛 unread mess	ages in your inbox 🔋 View Active Bill : test1	Home Preferences Help Contact Logout
ComponentsZone Tools → Your CZ Today → Inbox - Catalog - Search Product → Markets → Manage Bills → Manage Orders	Search Catalog Product Categories-UN/SPSC > Search Category wyword: Search Category wyword: Hierarchical Search Nover Generation and Distribution Machinery and Accesses Electronic-Components-and-Supplies (12 Suppliers, 1293) P Surdicaturing Components and Supplies (12 Suppliers, 1293) P Structures, Building and Construction Components and Supplies (20 Suppliers, 1293) P	roducts) Products)



Search Category by Keyword

Type a keyword(s) into the field and click Go (e.g., the keywords **signal converters**):

ComponentsZone Tools Your CZ Today Thobx Catalog Search Product Markets Manage Bills Manage Orders	Search Catalog Product Categories-UN/SPSC >
	Search Category keyword: Signal converters C
	Power Generation and Distribution Machinery and Accessories (4 Suppliers, 1031 Products) Electronic-Components-and-Supplies (12 Suppliers, 73931 Products) Manufacturing Components and Supplies (1 Suppliers, 220 Products) Structures, Building and Construction Components and Supplies (10 Suppliers, 19269 Products)
	Our Strategic Software and Commerce Partner Vertical Net Solutions

In this example, the keyword search displays one match under the line titled "Search Category Matches." Click the match (i.e., signal converters) to proceed.

Welcome! Joe Smith, Buyer		Saturday, December 2, 2000
🗹 You have 🛛 unread messa	ges in your inbox 🔋 View Active Bill : test1	Home Preferences Help Contact Logout
ComponentsZone Tools Your CZ Today Tobay Catalog Catalog Caserb Product Markets Manage Bills Manage Orders	Search Results Product Categories > Search Category keyword: Search Category Matches	G 0



The next screen displays the hierarchical path through the UN/SPSC classification system to "signal converters."

The Parametric Search function also displays in the lower right corner:

Welcome! Joe Smith, Buyer			Saturday, December 2, 2000
🗹 You have 🛛 unread messages in your inbox 🛛	View Active Bill : test1	Home Pre	ferences Help Contact Logout
ComponentsZone Tools - Your CZ Today - Inbox - Catalog - Search Product Categorie supplies > Power - Markets - Manage Bills - Manage Orders	arch Catalog	Product Name: Starts With Price: Description: Starts With Manufacturer: Manufacturer: Starts With Go	Show: Suppliers 2 × 130.64



Use Parametric Search to refine the search. For example, select a product name (e.g., IC 10-BIT) and click Go.

Welcome! Joe Smith, Buyer				fhursday, December 7, 2000
🛛 You have 🛛 unread mess	ages in your inbox 🔋 View Active Bill :	week40	Home Pref	erences Help Contact Logout
ComponentsZone Tools → Your CZ Today → Inbox - Catalog - Search Product	Search Catal Product Categories-UN/SPSC > Stru supplies > Power conversion > Sign	ictures, Building and Co	nstruction Components and Supplies > El	sctrical components and
→ Markets → Manage Bills	Search Category	keyword:	Go	Show Suppliers
→ Manage Orders	ر معنیہ Hierarchical Search	?	Parametric Search	? X
			Product Name: Starts With Price: Description: Starts With	IC 10-BIT to 130.64
			Manufacturer: Burr-Brown Corpora Harris Semiconduct Linear Technology	tion 🗖
			Item ID: Starts With GO	
		Our Str	ategic Software and Commerce Partner	rticalNet Solutions

The next screen displays signal converters by the selected manufacturer. A total of 22 products on 2 screens were returned.

Inbox Catalog Search Product Markets	• Product Categori	es-UN/SPSC > Structures, Bi ower conversion > Signal cor		tion Components and S	upplies >	Electri		
Manage Bills Manage Orders	(Total product	count: 22)					1	2 >>
Manage Orders	Part Number	Product \triangle	Manufacturer Δ	Supplier Name 🛆	Price 🛆	Unit	Compare	Add to Active Bill
		IC 10-BIT SERIAL A/D CONV 8-DIP	Texas Instruments	DigiKey.com	\$3.56	Each		
		IC 10-BIT PGMABLE A/D 28- TSSOP	Texas Instruments	DigiKey, com	\$7.78	Each		
	296-1883-5-ND	IC 10-BIT SERIAL A/D CONV 8-SOP	Texas Instruments	DigiKey, com	\$6.22	Each		
	296-1916-5-ND	IC 10-BIT QUAD SER D/A 16- SOP	Texas Instruments	DigiKey.com	\$9.46	Each		
		IC 10-BIT A/D CONVERTER 20-SOP	Texas Instruments	DigiKey, com	\$3.87	Each		
	296-1805-5-ND	IC 10-BIT A/D CONVERTER 20-PLCC	Texas Instruments	DigiKey, com	\$3.38	Each		
	296-1879-5-ND	IC 10-BIT PGMABLE A/D 28- SOP	Texas Instruments	DigiKey.com	\$7.78	Each	N	
		IC 10-BIT QUAD SER DAC 16-TSSOP	Texas Instruments	DigiKey, com	\$9.46	Each		
	ADS822E-ND	IC 10-BIT 40MHZ A/D 28- SSOP	Burr-Brown Corporation	DigiKey, com	\$7.11	Each	•	
	ADS823E-ND	IC 10-BIT 60MHZ A/D 28- SSOP	Burr-Brown Corporation	DigiKey, com	\$12.25	Each		
	ADS824E-ND	IC 10-BIT 70MHZ A/D 28- SSOP	Burr-Brown Corporation	DigiKey, com	\$12.76	Each		
	ADS902E-ND	IC 10-BIT 30MHZ A/D 28- SSOP	Burr-Brown Corporation	DigiKey, com	\$5.73	Each		
	ADS820E-ND	IC 10-BIT 20MHZ A/D 28- SSOP	Burr-Brown Corporation	DigiKey, com	\$12.96	Each		
	ADS821E-ND	SSOP	Burr-Brown Corporation	DigiKey.com	\$25.70	Each		
		IC 10-BIT 20MHZ +3V A/D 28-SSOP	Burr-Brown Corporation	DigiKey.com	\$3.99	Each		

You can view part number information, and sometimes an image of a product, by clicking a number in the Part Number column.

The Compare column allows you to compare products from the list. The Add to Active Bill column is covered in a subsequent section. As an example of comparing products, check the boxes in the Compare column for two products (e.g., one each from Texas Instruments and Burr Brown Corporation) and click the Compare button.



The two products display in the table below:

Welcome! Joe Smith, Buyer					Thursday	, December 7, 200
🗹 You have 🛛 unread messa	ges in your inbox 🔋 View Active Bill : week	40		Home	Preferences P	Help Contact Logout
ComponentsZone Tools → Your CZ Today → Inbox · Catalog - Search Product	Compare Product	es, Building and Cons	struction Components . Inal converters	and Supplie	es >	
* Markets * Manage Bills					?	
 → Manage Bills → Manage Orders 	Item ID 🔬 Product 🛆	Manufacturer 🛆	Supplier Name $\ \ \Delta$	Price $ riangle$	Add to Active Bill	
	ND 28-SOP	Texas Instruments	DigiKey.com	\$7.78		
	ADC000E-ND	Burr-Brown Corporation	DigiKey.com	\$7.11		
					Go	
	$ o$ Display Product in column . $I\!I\!I$					
	→ Go back to search results . 🚾	2				
		Our Strateg	ic Software and Commerce	Partner	VerticalN	et Solutions

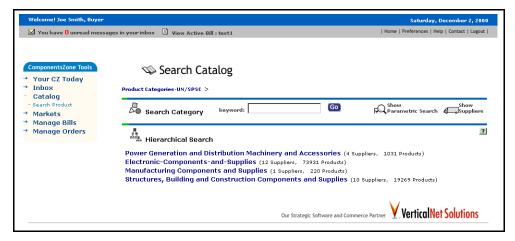
Click the icon next to "Display Product in column" to see the two products displayed in columnar format:

Welcome! Joe Smith, Buyer				Thursday, December 7, 2000
🗹 You have 🛛 unread messag	es in your inbox 🕒 View Ac	tive Bill : week40		Home Preferences Help Contact Logout
ComponentsZone Tools → Your CZ Today → Inbox Catalog - Search Product	Compare Product Categories-UN/SI Electrical components and		and Construction Components a on > Signal converters	nd Supplies >
→ Markets → Manage Bills				?
→ Manage Orders	Part Number	296-1879-5-ND	ADS822E-ND	—
Manage Orders	Product	IC 10-BIT PGMABLE A/D 28-SOP	IC 10-BIT 40MHZ A/D 28-SSOP	
	Manufacturer	Texas Instruments	Burr-Brown Corporation	
	Supplier Name	DigiKey.com	DigiKey.com	
	Price	\$7.78	\$7.11	
	Add to Active Bill			
		→ Add items	to active bill 📖 🙆	
	→ Display Product in → Go back to search	results . 😡	ur Strategic Software and Commerce	Partner V. Vertical Net Solutions



Hierarchical Search

Select a category (e.g., **Structures, Buildings and Construction Components and Supplies**):



The hierarchical search displays one sub-category.

Click **Electrical components and supplies** to proceed.

Welcome! Joe Smith, Buyer		Saturday, December 2, 2000
🗹 You have 🛛 unread message	es in your inbox 🔋 View Active Bill : test1	Home Preferences Help Contact Logout
ComponentsZone Tools → Your CZ Today → Inbox - Catalog - Search Product → Markets → Manage Bills → Manage Orders	Search Catalog Product Categories-UN/SPSC > Structures, Building and Construction Compo Search Category Keyword: Keyword: Key	Go R Parametric Search Show
	Our Strategic Software	e and Commerce Partner V . VerticalNet Solutions



The hierarchical search again displays six subcategories. Click **Power conversion** to proceed.

Welcome! Joe Smith, Buyer		Saturday, December 2, 2000
🗹 You have 🛛 unread mess	ages in your inbox 🕒 View Active Bill : test1	Home Preferences Help Contact Logout
ComponentsZone Tools → Your CZ Today → Inbox → Catalog → Search Product → Markets → Manage Bills → Manage Orders	Search Catalog Droduct Categories-UN/SPSC > Structures, Building and Construction Composurplies Search Category Search Category Hierarchical Search Electrical hardware and supplies (1 Suppliers, 15 Products) Switches, controls, and relays (9 Suppliers, 15 Products) Switches, controls, and terminals (4 Suppliers, 15 Products) Electrical boxes and fittings (1 Suppliers, 15 Products)	nents and Supplies > Electrical components and So Show Parametric Search Suppliers 2
	Our Strategic Software	e and Commerce Partner V . VerticalNet Solutions

The hierarchical search displays nine subcategories. Click **Signal converters** to proceed.



The hierarchical path (Product Categories in UN/SPSC) corresponding to your selections was built in increments with each selection, and now displays the entire path to "signal converters."

Use Parametric Search that displays in the lower right corner to refine your search.

Welcome! Joe Smith, Buyer					Saturday, December 2, 2000
🔀 You have 🛛 unread messa	iges in your inbox 🔋 View Active Bill :	test1		Home Pref	erences Help Contact Logout
 ✓ You have 0 unread messa ComponentsZone Tools Your CZ Today Inbox Catalog Search Product Manage Bills Manage Orders 	Anges in your inbox	Og ctures, Building and Co		ents and Supplies > Electrical	components and Show Suppliers ? X 130.64
			ItemID: Our Strategic Software	Linear Technology Starts With Co Go and Commerce Partner	rticalNet Solutions



Parametric Search

You can access the Parametric Search function directly from the Search Catalog main page by clicking Show Parametric Search:

Welcome! Joe Smith, Buyer		Saturday, December 2, 2000
🗹 You have 🛛 unread messa	ges in your inbox 🗈 View Active Bill : test1	Home Preferences Help Contact Logout
ComponentsZone Tools → Your CZ Today → Inbox - Catalog	Search Catalog Product Categories-UN/SPSC >	
- Search Product → Markets → Manage Bills → Manage Orders	Search Category	Go R ^{show} Show Parametric Search Gsbuppliers
	Hierarchical Search Power Generation and Distribution Machinery and Electronic-Components-and-Supplies (12 Supplier, Manufacturing Components and Supplies (1 Supplier Structures, Building and Construction Component;	73931 Products) rs, 220 Products)
	Our Stra	stegic Software and Commerce Partner V. VerticalNet Solutions

Parametric Search displays in the lower right portion of the screen. Select a parameter(s) to refine the search and click Go.

Welcome! Joe Smith, Buyer			Saturday, December 2, 2000
You have 0 unread mess ComponentsZone Tools Your CZ Today Inbox Catalog	ages in your inbox IV New Active Bill ; test1	Home	Preferences Help Contact Logout
- Search Product → Markets → Manage Bills → Manage Orders	Search Category Keyword: Keyword: Keyword: Keyword: Keyword: Keyword: Power Generation and Distribution Machinery and Accessories (4 Suppliers, 1031 Product) Electronic-Components-and-Supplies (12 Suppliers, 73931 Product) Manufacturing Components and Supplies (13 Supplier, 220 Product) Structures, Building and Construction Components and Supplies (10 Suppliers, 19269 Products)	Product Name: Starts With Product Name: Starts With Description: Starts With Price: Manufacturer: ALECTRON ALECTR	Show Suppliers 2 X 3 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5



Supplier catalogs are distributed, and search results are returned asynchronously. Intermediate search results are displayed before the search is complete. To retrieve the remaining search results, click "Searching..." over the Part Number column. You can also view additional results by clicking the numbers over the table, which represent pages of results.

ComponentsZone Tools Your CZ Today Inbox Catalog Search Product Markets	Product Categorie	s-UN/SPSC > Electronic inum-Electrolytic-capac	itors	upplies > Printed-compo					
Manage Bills Manage Orders Searching (Current product count: 540)									
	Part Number 🛆	Product	Manufacturer A	Supplier Name 🛛	Price 🛆	Unit	Compare	Add to Active Bill	
	Arcolytiic225	Axial Lead Capacitor	Arcolytic	Mosfet	\$0.04	Each			
	GI216	Axial Lead Capacitor	GI	Mosfet	\$0.50	Each			
	ICC237	Axial Lead Capacitor	ICC	Mosfet	\$0.55	Each			
	Mallory231	Axial Lead Capacitor	Mallory	Mosfet	\$0.06	Each			
	Mallory234	Axial Lead Capacitor	Mallory	Mosfet	\$0.14	Each			
	Mallory240	Axial Lead Capacitor	Mallory	Mosfet	\$0.55	Each			
	Sprague219	Axial Lead Capacitor	Sprague	Mosfet	\$0.04	Each			
	Sprague222	Axial Lead Capacitor	Sprague	Mosfet	\$0.04	Each			
	Sprague228	Axial Lead Capacitor	Sprague	Mosfet	\$0.04	Each			
	Sprague243	Axial Lead Capacitor	Sprague	Mosfet	\$0.75	Each			
	Mallory1	Mallory capacitor	Mallory	Mosfet	\$0.60	Each			
	Mallory2	Mallory capacitor	Mallory	Mosfet	\$1.95	Each			
	Mallory3	Mallory capacitor	Mallory	Mosfet	\$1.30	Each			
	Mallory4	Mallory capacitor	Mallory	Mosfet	\$1.45	Each			
	Mallory61	Mallory capacitor	Mallory	Mosfet	\$8.00	Each			
							Compare	Add	

The Active Bill

Once you have located a product, you can put it on the *active bill* by checking the box in the Add to Active Bill column and clicking the Add button. The following screen shows an example of the active bill.



The selected product(s) displays in the table. The active bill is like a shopping cart where you store products pending further action.

You can have multiple bills such as the one shown below. At any given time, however, only one can be active, and the active bill is that to which new products are added from the search results screen.

Welcome! Joe Smith, Buyer				fhursday, December 7, 2000
🗹 You have 🛛 unread mess	ages in your inbox 🔋 View Active Bill : week 40		Home Pref	erences Help Contact Logout
ComponentsZone Tools → Your CZ Today → Inbox → Catalog → Markets - Manage Bills	View Bill Active Bill (ID: week40) - Created: D 9 Quantity information will be lost if t		M 🖺 Save 🗊 Dele	te View a different bill 💌
- View My Bills				?
- Create Bill Manage Orders	Number	urer Supplier Price Unit	Markets Status Quant	ity Extended Buy From Delete Catalog
	RELAYS/CONTACTORS/IO 9580869 MODULES~RELAYS~TIME ALCO DELAY SOLID STATE	Newark Electronics \$42.38 Each	🕂 🖹 🤞 History 1.0	\$42.38
			Tota	so.oo Buy Delete
	 → Go Back to List of Bills Go → Go back to Search Results Go → Start new Search			
		Our Strategic Software	e and Commerce Partner	rticalNet Solutions

You can change the active bill by "activating" a different bill. Both creating and activating bills are features listed under Manage Bills on the CZ Tools menu.

From this screen you can buy a product from a catalog or delete a product from the active bill using the columns on the right.

You can also click the three icons in the Markets column to perform the following (from left to right):

- Search for a market for the product
- Create an exchange for the product.

 Create an auction (if the user is a seller) or reverse auction (if the user is a buyer) for the product.



By clicking the left icon in the Markets column, the following Search Markets screen displays with the relevant product data listed in the configuration fields:

ComponentsZone Tools	分 Search Markets	
Your CZ Today Inbox	S Search Markets	
Catalog Markets - Search Markets - Create Exchange	Enter Attributes	
- My Exchange - Create Reverse Auction - My Reverse Auction	Configuration Description: RELAYS/CON Item ID: 95B0069	
- My Bids Manage Bills Manage Orders	Manufacturer: ALCO → Continue	

By clicking the center icon in the Markets column, the following Create Exchange screen displays with the relevant product data listed in the configuration fields:

Velcome! Joe Smith, Buyer		Friday, December 8, 28
🗹 You have 🛛 unread messag	es in your inbox 🗈 Vie	ew Active Bill : 1 Home Preferences Help Contact Logor
omponentsZone Tools Your CZ Today Inbox	🖹 / Crea	ite Exchange
Catalog Markets Search Markets Create Exchange	Enter Attrib	2 Dutes
My Exchange Create Reverse Auction	Quantity	Quantity:
My Reverse Auction	Price	Price per unit: \$
My Bids Manage Bills	Expires On	Date/Time: 01 • 1 • 2001 • / 12 • hours 30 • minutes
Manage Orders	E-mail Notification	joe.smith@isadra.com
	Exchange Type	© Offer © Proposal
	Configuration	Description: RELAYS/CON Item ID: 9550069
		Item ID: 9550069 Manufacturer: ALCO
		(→ Continue)

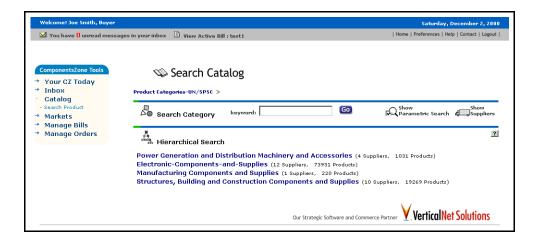


By clicking the right icon in the Markets column, the following Create Reverse Auction (for a buyer) screen displays with the relevant product data listed in the configuration fields:

🗹 You have 🛛 unread messa	ans in unuminher 🖹 uu	ew Active Bill : 1 Home Preferences Help Contact Logou
ComponentsZone Tools → Your CZ Today → Inbox	🔎 Crea	ate Reverse Auction
→ Inbox → Catalog Markets - Search Markets - Create Exchange - My Exchange	Enter Attribu	tes
- Create Reverse Auction	Quantity	Quantity:
- My Reverse Auction - My Bids Manage Bills	Price	Max bid price Reserve bid price Auto-Accept bid price \$ \$ \$ \$
→ Manage Orders	Closing Time	Date/Time: 01 • 1 • 2001 • / 12 • hours 30 • minutes
	E-mail Notification	joe.smith@isadra.com
	Configuration	Description: RELAYS/CONT Item ID: 9550869 Manufacturer: ALCO
		→ Continue

Display Suppliers

You can display a list of suppliers directly from the Search Catalog main page by clicking Show Suppliers:





A list of suppliers displays at the bottom of the screen.

ır CZ Today	🕸 Search Catalog							
ox alog	Product Categories-UN/SPSC >							
ch Product •kets hage Bills	Search Category keywor	d: Go Param	net ri c Search					
nage Orders	Hierarchical Search		?					
	Manufacturing Components and Supp	IPS (1 Suppliare 220 Broducts)						
			2 X					
	Suppliers		? X					
	Suppliers	Address	<u>? X</u>					
	Suppliers Name French (4915 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA.	? X					
	Suppliers Name French (4915 Products) Lazar Electronics (2327 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA. 290 Deer Creek Parkway, San Jose, CA 94304, USA.	<u>?</u> X					
	Suppliers Name French (4915 Products) Lazar Electronics (2327 Products) Thorpe (32176 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA. 290 Deer Creek Parkway, San Jose, CA 94304, USA. 1498 Wagon Wheel, Fort Worth, TX 75063, USA.	? X					
	Suppliers Name French (4915 Products) Lazar Electronics (2227 Products) Thorpe (2216 Products) Jones (2151 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA. 290 Deer Creek Parkway, San Jose, CA 94304, USA. 1498 Wagon Wheel, Fort Worth, TX 76063, USA. 897 A Street, Dallas, TX 76064, USA.	? X					
	Suppliers Name French (4915 Products) Lazar Electronics (2327 Products) Thorpe (32176 Products) Jones (2151 Products) DBL (2258 Products) DBL (2258 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA. 290 Deer Creek Parkway, San Jose, CA 94304, USA. 1498 Wagon Wheel, Fort Worth, TX 75063, USA.	<u>?</u> X					
	Suppliers Name French (4915 Products) Lazar Electronics (2227 Products) Thorpe (3215 Products) Jones (2152 Products) DBL (2258 Products) BBL (258 Products) Bowie Electronics (17358 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA. 290 Deer Creek Parkway, San Jose, CA 94304, USA. 1498 Wagon Wheel, Fort Worth, TX 76063, USA. 897 A Street, Dallas, TX 76064, USA. 2 Founders Avenue, Lagrange, IL 60147, USA.	<u>7</u> ×					
	Suppliers Name French (4915 Products) Lazar Electronics (2327 Products) Thorpe (32176 Products) Jones (2151 Products) DBL (2258 Products) DBL (2258 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA. 290 Deer Creek Parkway, San Jose, CA 94304, USA. 1498 Wagon Wheel, Fort Worth, TX 76063, USA. 897 A Street, Dallas, TX 76064, USA. 2 Founders Avenue, Lagrange, IL 60147, USA. 13467 Casa Grande, Belmont, CA 94002, USA.	2 X					
	Suppliers Name French (4915 Products) Lazar Electronics (2222 Products) Thorpe (2315 Products) Jones (2151 Products) DBL (2258 Products) Bowie Electronics (17358 Products) Falls River Electronics (22548 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA. 290 Deer Creek Parkway, San Jose, CA 94304, USA. 1498 Wagon Wheel, Fort Worth, TX 76063, USA. 897 A Street, Dallas, TX 76064, USA. 2 Founders Avenue, Lagrange, IL 60147, USA. 13467 Casa Grande, Belmont, CA 94002, USA. 2398 Industrial Avenue, Chicago, IL 60640, USA.	21					
	Suppliers Name French (4915 Products) Lazar Electronics (2327 Products) Thorpe (32176 Products) Jones (2151 Products) DBL (2258 Products) Bowie Electronics (12738 Products) Falls River Electronics (22548 Products) Little Enterprises (0 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA. 290 Deer Creek Parkway, San Jose, CA 94304, USA. 1498 Wagon Wheel, Fort Worth, TX 76063, USA. 897 A Street, Dallas, TX 76064, USA. 2 Founders Avenue, Lagrange, IL 60147, USA. 13467 Casa Grande, Belmont, CA 94002, USA. 130 Fell Street, San Francisco, CA 93298, USA.	21					
	Suppliers Name French (4915 Products) Lazar Electronics (222 Products) Thorpe (2216 Products) Jones (2151 Products) DBL (2258 Products) Electronics (17358 Products) Falls River Electronics (2548 Products) Little Enterprises (0 Products) Mosfet (0 Products)	Address 1897 Clinton Way, Akron, OH 45459, USA. 290 Deer Creek Parkway, San Jose, CA 94304, USA. 1498 Wagon Wheel, Fort Worth, TX 76063, USA. 897 A Street, Dallas, TX 76064, USA. 2 Founders Avenue, Lagrange, IL 60147, USA. 13467 Casa Grande, Belmont, CA 94002, USA. 2398 Industrial Avenue, Chicago, IL 60640, USA. 130 Fell Street, San Francisco, CA 93298, USA. 330 Murphy Circle, Palo Alto, CA 94301, USA.						

Click on a supplier to display contact information.



Manage Bills

Click Manage Bills on the CZ Tools menu to display the following options:

- View My Bills
- Create Bill



Click View My Bills to display the following screen:

You have 1 unread mess	ages in your moox	View Active Bill :	Week45				Contact Logour
ComponentsZone Tools → Your CZ Today → Inbox → Catalog	List of Bill	View Bills					
* Markets	List of Bill	5					
Manage Bills View My Bills	Active	Bill ID	Creation Date	Last Modification Date	Open Bill	Delete Bill	Activate Bill
- Create Bill Manage Order		default	Nov 3, 2000 12:03:42 PM	Dec 7, 2000 6:47:37 AM	Open	Delete	Activate
	*	week45	Dec 7, 2000 6:47:34 AM	Dec 7, 2000 6:47:38 AM	Open	Delete	Activate
	1						

A list of your bills display. You can open a bill to examine the products it contains, delete a bill, or designate a bill as active by using the respective buttons. The active bill displays a flag in the Active column, and is the bill to which search results are sent.



When you open a bill, you see the following details:

→ Inbox → Catalog → Markets · Manage Bills		(ID: default) - Cre information will b					M E	Save	Delete	e Viewa	a differer	nt bill 💌
- View My Bills - Create Bill - Manage Orders	Part Number	Product	Manufacturer	Supplier	Price	Unit	Markets	Status	Quantity	Extended Price	Buy from Catalog	? Delete
	100237	Axial Lead Capacitor	ICC	Mosfet	\$0.55	Each	0 🖻 🔦	History	1.0	\$0.55		
	GI216	Axial Lead Capacitor	GI	Mosfet	\$0.50	Each	0 🖻 🔦	History	1.0	\$0.50		
	Arcolytiic225	Axial Lead Capacitor	Arcolytic	Mosfet	\$0.04	Each	0 🖻 🔦	History	1.0	\$0.04		
	Sprague219	Axial Lead Capacitor	Sprague	Mosfet	\$0.04	Each	- 🖓 🖞 🖓	History	1.0	\$0.04		
	Mallory240	Axial Lead Capacitor	Mallory	Mosfet	\$0.55	Each	- G 🖻 🔦	History	1.0	\$0.55		
	Mallory234	Axial Lead Capacitor	Mallory	Mosfet	\$0.14	Each	0 🗈 🜾	History	1.0	\$0.14		
	Mallory231	Axial Lead Capacitor	Mallory	Mosfet	\$0.06	Each	0 🖻 %	History	1.0	\$0.06		
									Total:	\$0.00	Buy	Delete
	→ Go back	to List of Bills to Search Results. « Search										

You can click History to see the history of the bill:

2	You have 0 unread messa	ages in your inbox 📋) View Active Bill	l : week40			Ho	me Prefer	ences Hel	p Contact Log
		Status Histo	ry:							
	omponentsZone Tools Your CZ Today	Part								
•	Inbox	Number	Product		Manufactu	rer	Supplier		Price	Unit
•	Catalog	5101	Integrated Circu Static RAM	iits,			Unicorn Electroncs		\$1.99	Each
•	Markets Manage Bills View My Bills									
-	Create Bill	Date	Time	Action		Confirmation	ID Referer	nce ID	Des	cription
•	Manage Orders	Dec 6, 2000	7:00:19 PM	Create Au	ction	28147498018	9335 2814749	80189335		ated auction 980189335
		Dec 6, 2000	6:57:33 PM	Create Pro	posal	28147498018	9324 2814749	80189324	prop	ation of oosal #: 980189324
								V		



Create Bill

Click Create Bill to display the following screen:

Y You have 0 unread messages in your inbox W You have 0 unread messages in your inbox I New Active Bill : 1 I Home Preferences Help Cantact Lagout ComponentsZone Tools	Welcome! Joe Smith, Buyer						Saturday	y, December 2, 20
 Your CZ Today Inbox Create Bill Create Bill Manage Bills Create Bill Create Bill Create Bill Finter Bill ID: Create Bill Part Number Product Manufacturer Supplier Price Unit Markets Status Buy from Catalog Delete 	🗹 You have 🛛 unread messa	ages in your inbox 🔋 Vie	v Active Bill : 1			1	Home Preferences	Help Contact Logou
 Catalog Markets Manage Bills View My Bills Create Bill Create Bill Manage Orders Part Number Product Manufacturer Supplier Price Unit Markets Status Buy from Catalog Delete 	→ Your CZ Today	Cre	ate Bill					
- View My Bills - Create Bill → Manage Orders Part Product Manufacturer Supplier Price Unit Markets Status Buy from Delete Catalog	→ Catalog	New Bill						
Number Product Manufacturer Supplier Price Unit Markets Status Catalog Delete	• Manage Bills • View My Bills	→ Enter Bill ID:	(→ Cr	eate Bill				
Buy Delete	→ Manage Orders		roduct Manufact	urer Supplier F	Price Unit	Markets	Status Buy fro Catalo	g Delete
							Buy	Delete
				Our Str	ategic Software a	nd Commerce Partn	. Vertical	let Solutions

Type in a Bill ID in the field and click Create Bill to create the bill.



Buying from Catalog

From your active bill, you may choose to buy a product directly from the catalog that defines the product.

ComponentsZone Tools Your CZ Today Inbox Catalog Markets Manage Bills	Active Bill	(ID: default) - Cre information will be					M E	Save	Delet	e Viewa	a differe	nt bill 💌
View My Bills Create Bill Manage Orders	Part Number	Product	Manufacturer	Supplier	Price	Unit	Markets	Status	Quantity	Extended Price	Buy	? Delete
	ICC237	Axial Lead Capacitor	ICC	Mosfet	\$0.55	Each	€₽≪	History	1.0	\$0.55	Catalog	
	GI216	Axial Lead Capacitor	GI	Mosfet	\$0.50	Each	0 Br 🔦	History	1.0	\$0.50		
	Arcolytiic225	Axial Lead Capacitor	Arcolytic	Mosfet	\$0.04	Each	0 🖻 🔇	History	1.0	\$0.04		
	Sprague219	Axial Lead Capacitor	Sprague	Mosfet	\$0.04	Each	0 🖻 %	History	1.0	\$0.04		
	Mallory240	Axial Lead Capacitor	Mallory	Mosfet	\$0.55	Each	0 🖻 🔦	History	1.0	\$0.55		
	Mallory234	Axial Lead Capacitor	Mallory	Mosfet	\$0.14	Each	- C 🖻 🔦	History	1.0	\$0.14		
	Mallory231	Axial Lead Capacitor	Mallory	Mosfet	\$0.06	Each	0 🖻 %	History	1.0	\$0.06		
									Total:	\$0.00	Buy	Delete
	→ Go back I	to List of Bills to Search Results. v Search	Go									

Select the "Buy from Catalog" option next to the desired products, and fill in the quantity you wish to purchase.

The Catalog Order page enables you to select your preferred means of shipping, and confirms the shipping address

ComponentsZone Tools Your CZ Today Inbox	🛱 Catalog Order					
Catalog Markets Manage Bills	Shipping and Billing Information:					
View My Bills Create Bill	→ Choose Shipping Method:					
* Manage Orders	 Standard Shipping (3-7 business days) 	! Items may be shipped by a variety of carriers.				
	C Second Day Air (2 business days) O Second Day Air (2 business days) I Please note: ve cannot ship Second Day or Next Day Air to P.O. I ApO/PPO addresser, and addresser served by the USPS ar domest destinations. Including Guarn and the U.S. Virgin Islands					
	C Next Day Air (1 business day)					
	□ Check box to add insurance					
	→ Shipping Address: ⓒ Use default Shipping Address					
	© Use default Shipping Address 3408 Hillview Ave, Palo Alto, CA 94304	sing address below)				
	Use default Shipping Address 3408 Hillview Ave, Palo Alto, CA 94304 US	sing address below)				
	C Use default Shipping Address 3408 Hillview Ave, Palo Alto, CA 94304 US C Use a different address (Enter new shipp	sing address below)				
	Use default Shipping Address 3408 Hillview Ave, Palo Alto, CA 94304 US Use a different address (Enter new shipp Shipping Address 1	rovince :				

The following screen displays a summary of the order. When you click on "Submit Order", you have purchased the product and OSM's purchase execution workflow will start.

ComponentsZone Tools Your CZ Today	`₩ Ord	er Preview					
Inbox Catalog Markets						2	
Manage Bills	Order To : Falls River Electronics						
Create Bill	Part Number	Product	Manufacturer	Quantity	Extended Price		
→ Manage Orders	18F811	CAPACITORS~ALUMINUM ELECTROLYTIC~MINIATURE LEADED	SPRAGUE	200.0	\$556.00	ঘ	
				Total Tax: Total Amount:	\$ 45.87 \$ 601.87		
	<u>H</u>						



As the order workflow is started, a summary of the current order status is displayed, showing the value "submit".

ComponentsZone Tools → Your CZ Today → Inbox → Catalog Li → Markets	Purchase Order List List of purchase orders:						
→ Manage Bills					?		
· Manage Orders	Purchase Order ID	Supplier	Creation Time	Status	View PO		
- View Orders	112	Falls River Electronics	1/25/00 6:47 PM	SUBMIT	View		
- Update Order Status							

Purchase Execution Workflow

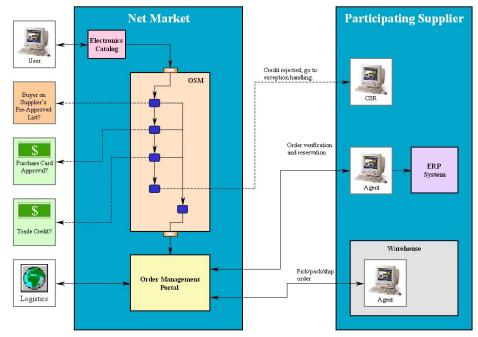
Once a purchase order has been produced, OSM coordinates the resulting workflow as follows:

- 1 Check if the buyer is on the supplier's preapproved list;
- 2 If not, check for purchase card approval;
- **3** If card not approved, try to get trade credit;
- 4 If trade credit refused, go to Customer Support exception handling

Step 3, a request for trade credit, has been configured to use the OSM Service Coordination Advisor, to select the best credit provider from among those registered in the Service Repository. When using the Service Select Wizard to define this request, the "Runtime Selection with User Confirmation" option was chosen, so that the user will be asked for confirmation of the dynamically selected trade credit provider. In our demo, this confirmation arrives through email:

Welcome! adam cheyer, Buyer

🖾 You have 1 unread messages in your i



OSM Demo Purchase Execution Workflow



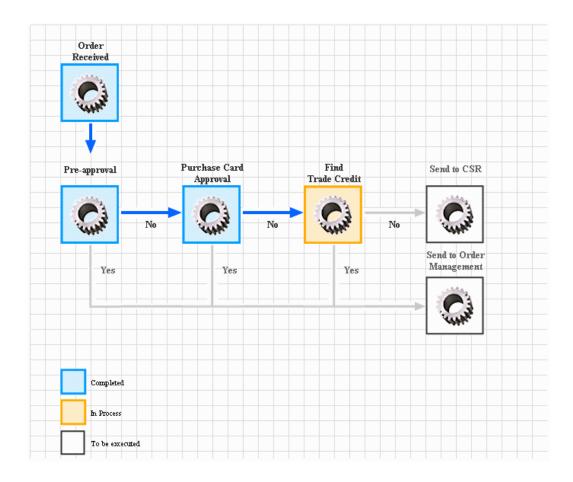
Clicking on the mail icon displays the Inbox, which now contains a message from the OSM Service Coordination Advisor.

🖃 Inbox			
Delete checked mail	? Che	ck All - <u>Clear All</u>	
From	Subject	Received	Status
□ OSM	The OSM Broker has a suggestion	Jan 25, 2000 6:47:49 PM	unread

Here we see that the Service Coordination Advisor has chosen an appropriate provider. The explanation behind the suggestion also presented.

From: Buyer@store.com	Sent: Fri 11/3/2000 1:37 PM EDT				
Subject: Your Offer					
Confirmation required					
Dear Adam Cheyer,					
You have requested notification from OSM on delegation of the service Trade Credit Services .[Click here for a view of the current workflow context.]					
The broker has selected QkTrade to handle this request					
The rationale for this decision is the following:					
Rationale from expert RateTrade: QkTrade is an excellent candidate across all objectives, and also has a special relationship with the marketplace.					
Please indicate whether you accept this selection					
 ● Go with this provider! ● Choose me a different provider and get back to me 					
SEND					

The mail message contains a link to view the status of the workflow that has provoked the notification message. Here we see that the current step being executed is the "Find Trade Credit" step in the purchase order execution workflow.





The user can now choose to either accept the proposed provider or to ask for another suggestion from the Advisor. Accepting the suggestion will product the following screen, and the workflow will continue to completion, eventually inserting an order into the order management service for fulfillment by the suppliers.

Thanks for the confirmation

Thanks for the confirmation. OSM will proceed with your request.

Summary

This simple application demonstrates many of the key components and features of the OSM Platform:

- New service providers can be added at any time using the Service Publisher tool, and they will be taken into consideration by the Service Coordination Advisor.
- Each provider can have a different API, and the mapping tools and Service Ontology normalize their interface, facilitating on-thefly substitution.
- Decision experts can be added to help the Advisor reason about which providers are suitable for varying situations.
- A business process engine and modeling tool such as Microsoft BizTalk Orchestration can be used to encode the business logic of an application, producing enhanced flexibility. Alternatively, java-coded business logic can interface directly with the Advisor without requiring a business process engine (e.g., tax calculations in ComponentsZone can make use of OSM -- in this case, a provider specializing in International Tax Law can be added on the fly, and the application is thus extended to handle international tax without changing any underlying business logic code!)

As you become more familiar with the OSM Platform tools and approach by reading the OSM Marketplace Implementation Guide and the Programmers Reference Manual, we're sure that you will have much success applying these concepts to build flexible, "future-proof" public and private trading exchange applications. CHAPTER 4 Sample Application -- ComponentsZone



Glossary

API See Application Programmers Interface.

Application Programmers Interface (API) A programmatic interface exposed by a service that provides invoking of the service from external applications.

ASP See Active Server Pages.

Active Server Pages (ASP) A technology from Microsoft for creating web pages that contain scripts, or "active content."

BPCW See Business Process Connection Wizard.

Business Process Connection Wizard (BPCW) A tool to simplify the creation of a new business process for OSM, specifying the required inputs for the process.

C2/SF See Cooperative Commerce Service Framework.

C2/SF Component Builder A wizard that allows you to rapidly build a new service for integration within the C2/SF framework.

class A class is a representation for a conceptual grouping of similar terms. For example, a computer could be represented as a class that has many subclasses such as personal computers, mainframes, workstations, etc. Each class is described by a definition that specifies the slots and values that describe the class itself (not the members of the class), slots and values that

describe the instances of that class, and logical statements (called axioms) that describe the class but can't be represented using slots and values.

Cooperative Commerce Service Framework (C2/SF) A framework for building electronic marketplace applications that leverages standard middleware technology to provide an integration environment and presentation layer for high-level business applications.

Decision Experts A decision expert provides expert options and rationale about the pros and cons of service providers in various situations. The Service Coordination Advisor's job is to combine information from multiple decision experts to formulate a composite recommendation for the current context.

Microsoft Messaging Queue (MSMQ) Software from Microsoft that provides guaranteed message delivery functionality.

MSMQ See Microsoft Message Queue.

Ontology An ontology is an explicit, formal and declarative specification that provides a vocabulary (terms) and a set of relationships for representing and communicating knowledge about some topic.

Ontology Builder Aids the market builder in constructing ontologies through which services and processes are structured.



Open Services Marketplace (OSM) Platform

An integration platform for B2B public and private markets based on advanced technologies for dynamic services coordination.

OSM Platform See Open Service Marketplace Platform.

Properties Attributes of a class that are defined by a slot.

Service Coordination Advisor An extensible rule-based expert system that helps manage optimal business partner selection.

Service Execution Engine A high-performance server that manages reliable, scalable communications with remote business services.

Service Registry An ontology-based, UDDI-compliant directory of web-based services.

Service Qualifiers Service qualifier attributes are used by the marketplace to filter prospective service providers down to those who most aptly suit a given request. Service qualifiers are specific to a service type: an example of a qualifier for a shipping service might be "Will ship hazardous materials."

Slot A slot is used to describe a relationship between two terms. A slot is sometimes referred to as a binary relation.

Subcategory See subclass.

Subclass The child of an existing class.

Universal Description Discovery and Integration (UDDI) The UDDI consortium, consisting of more than 100 companies including Microsoft, IBM, Ariba, HP, and VerticalNet, are working to standardize the registration of business and web services. VerticalNet Solution's OSM uses UDDI-compliant registries to store its registry information. http://www.uddi.org

XLANG Microsoft BizTalk Orchestration's format for storing business process representations.

XSL eXtensible Stylesheet Language. A stylesheet format for XML documents.

XSLT XSL Transformations. The language used for converting XML documents into other XML documents. May be used independently of XSL.

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